Symptom Checker

This tip sheet describes how to utilize the Symptom Checker tool in MyChart. Symptom checker is a tool to allow self-evaluation of symptoms you may be experiencing and receive recommendations for next steps.

Please Note: This self-triage assessment will become part of your medical record so please make sure you answer these questions based on your health condition and not for a family member or friend

Try It Out

1. After logging into your MyChart account, navigate to the ‘Health’ menu selecting ‘Symptom Checker’. This activity is also accessible under ‘Quick Links’.

2. From the Symptom Checker activity, select the appropriate symptom to begin. You can also view previous Symptom Checker submissions under the ‘Related Links’.

3. Upon completion of the questionnaire, you may be presented with recommendations for next steps and/or self-treatment. Unsubmitted responses will remain in your MyChart account for 48 hours before expiring.

If you have any other questions or need further assistance, please contact our service desk. Hours are Monday through Friday, 8:30 a.m. to 5:00 p.m. You can contact the MyChart Service Desk by phone at 470-644-0419, by e-mail at mycharthelp@wellstar.org, or by fax at 770-999-2306. Remember, MyChart is NOT to be used for urgent needs. For medical emergencies, dial 911.