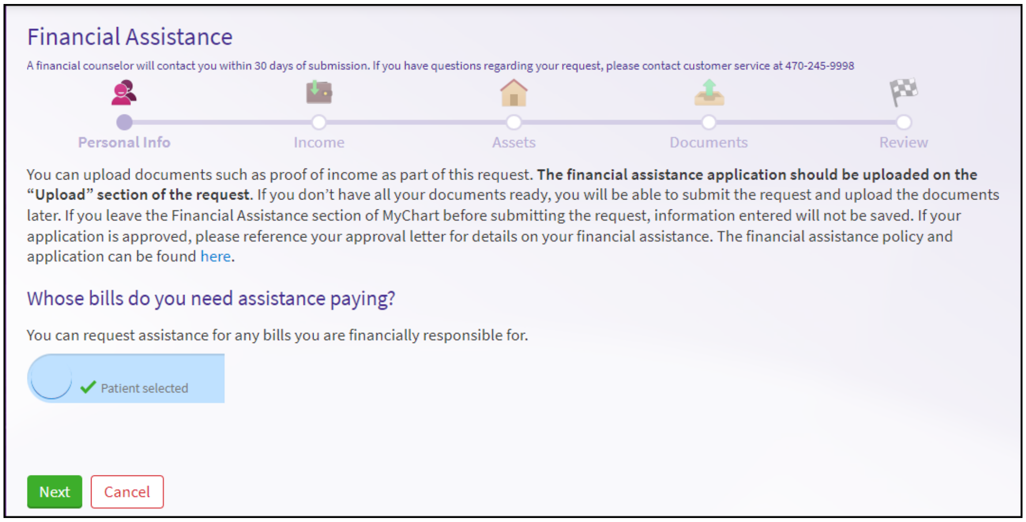
Financial Assistance

1. After logging into your MyChart account open the **Menu**.
2. Scroll down to **Billing** and select **Financial Assistance.**

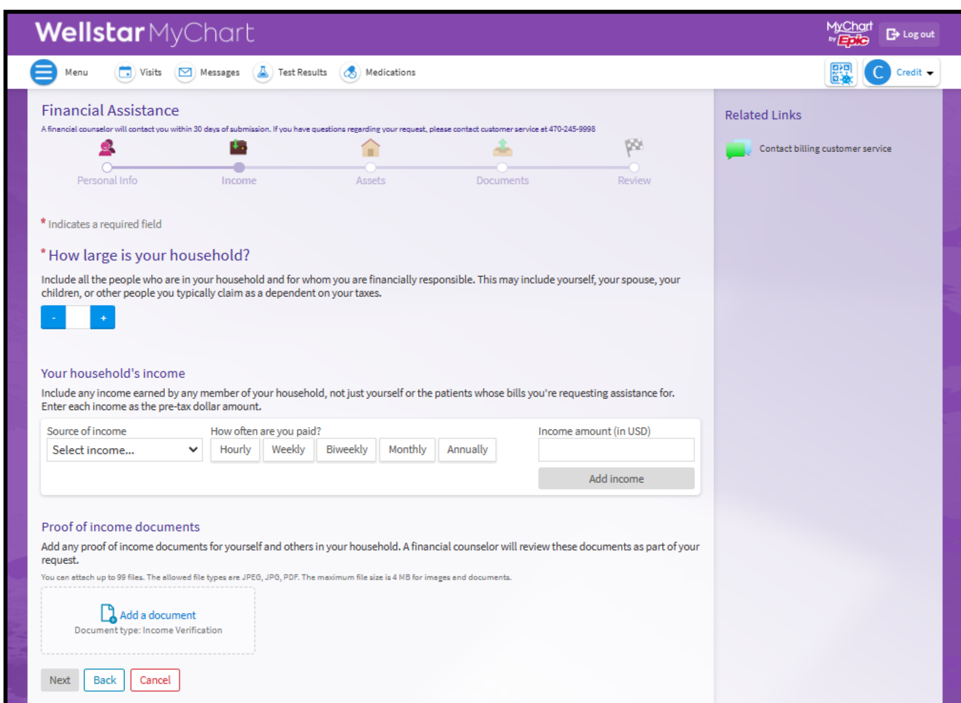
Personal Information

Read instructions, then select whose bills you need assistance paying and Select **Next**.



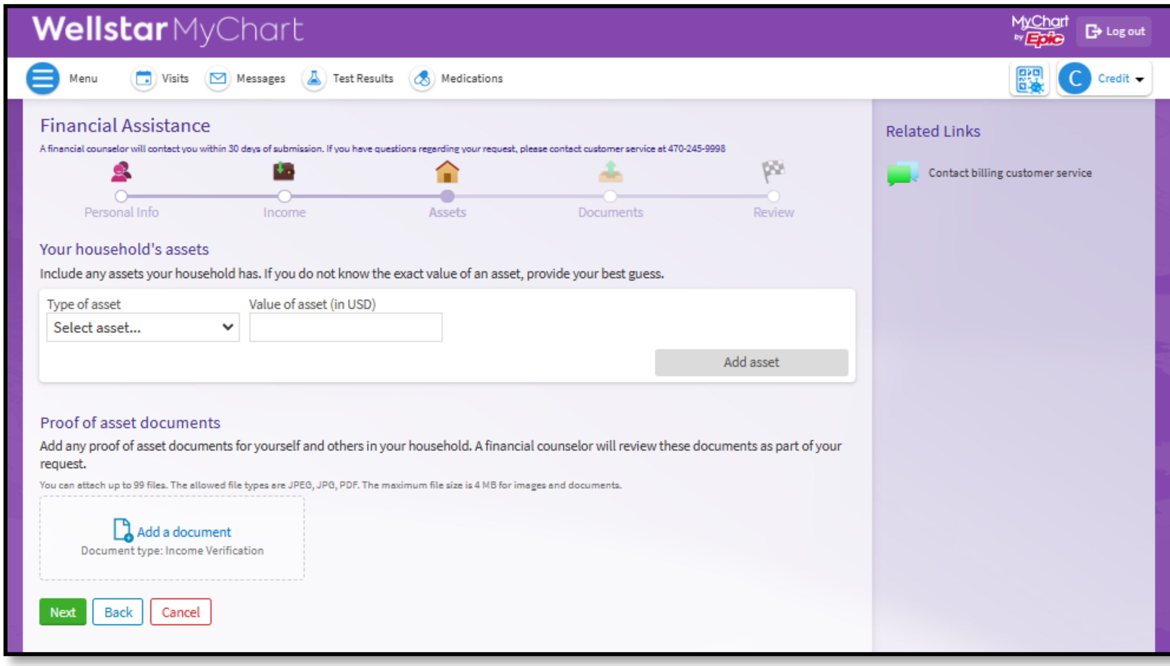
Income

Enter requested and Required information. (Red * means it is required). Select **Next** to continue.



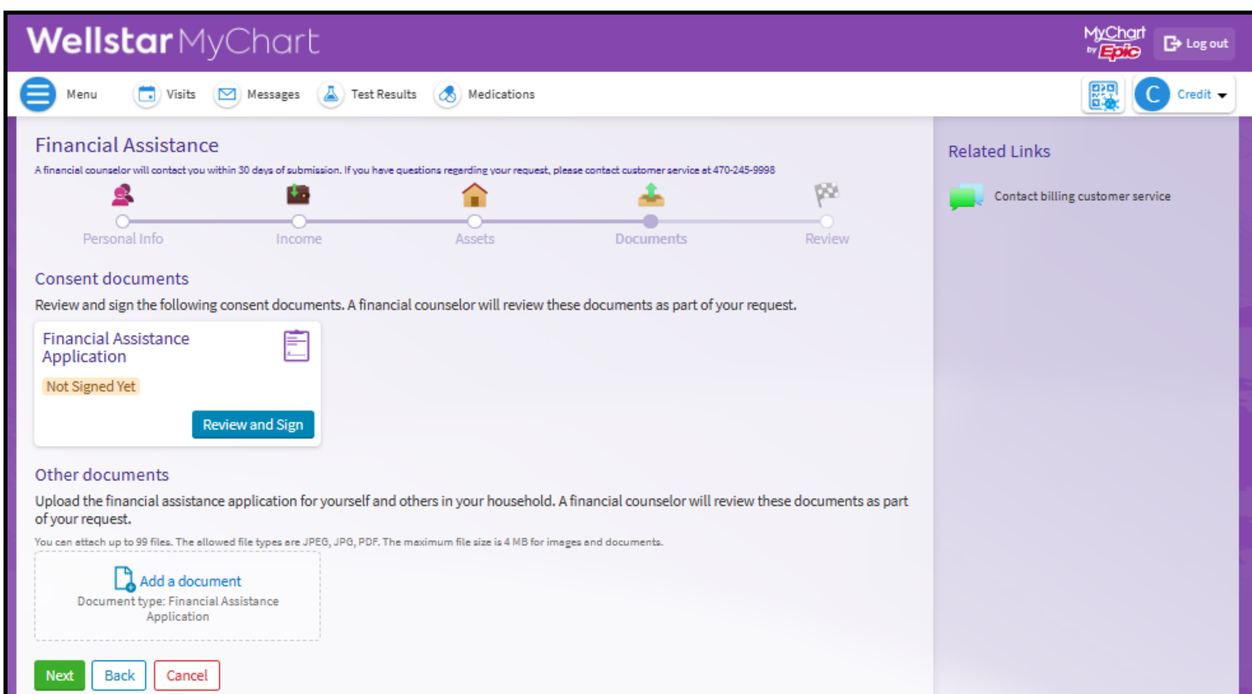
Household Assets

Include any assets your household has and select **Next**



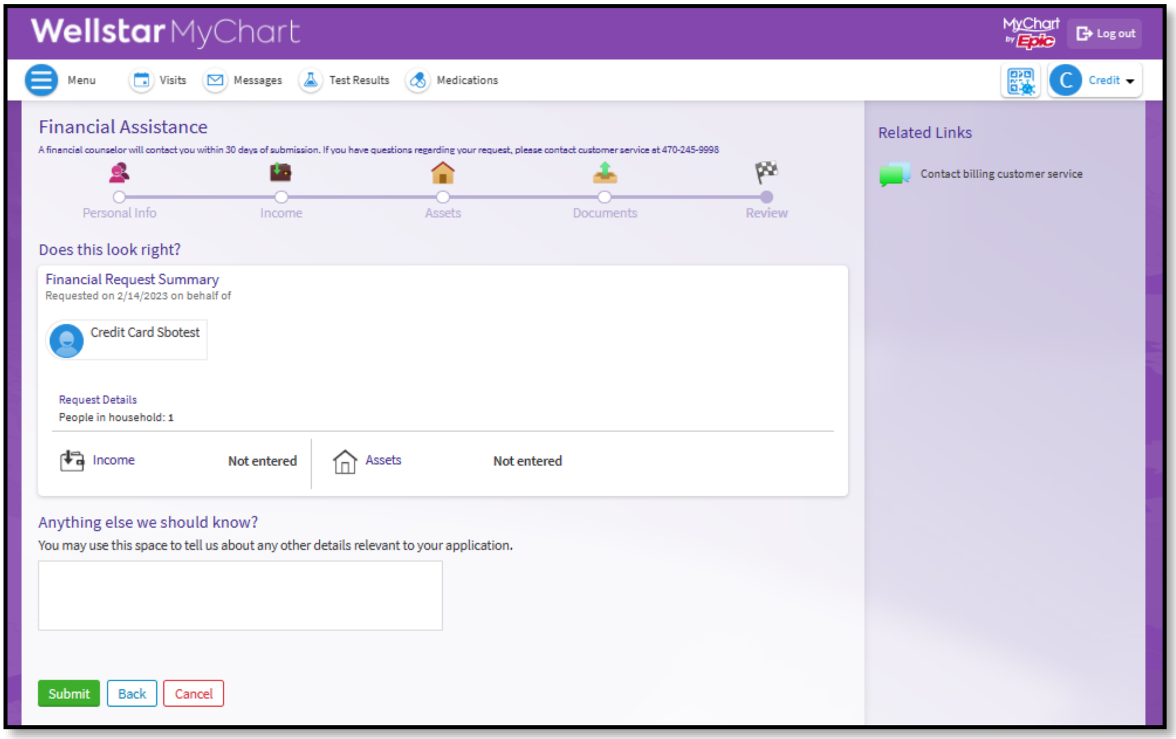
Consent Documents

Review and sign the following consent documents and select **Next**



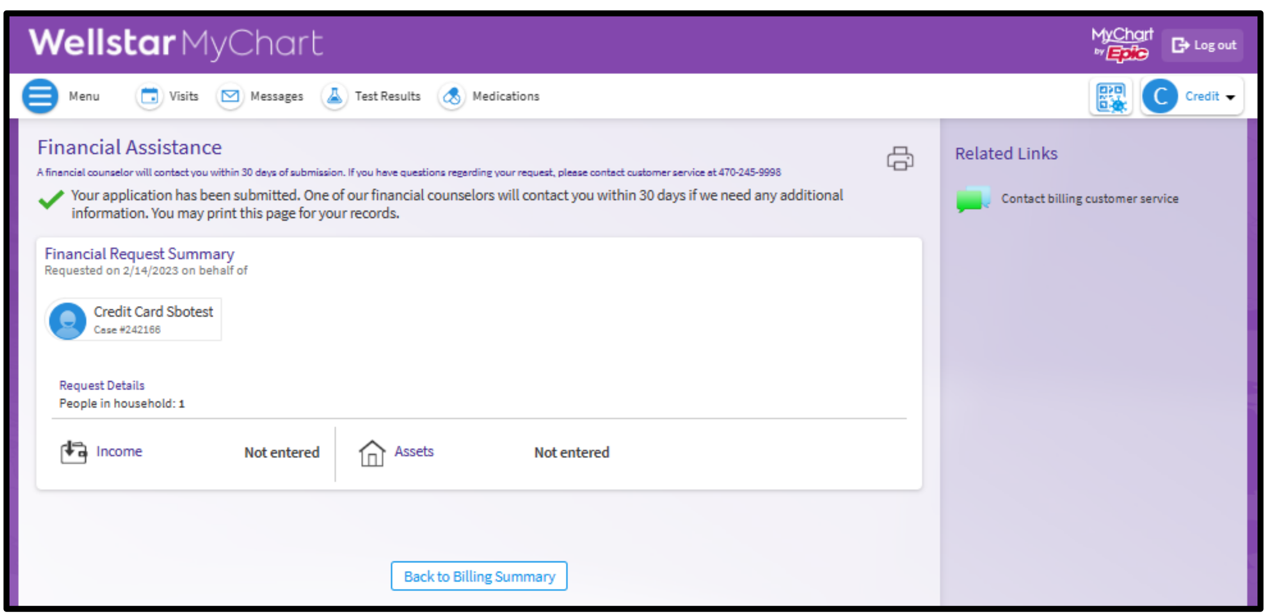
Review and Submit

Review request and select **Submit**.



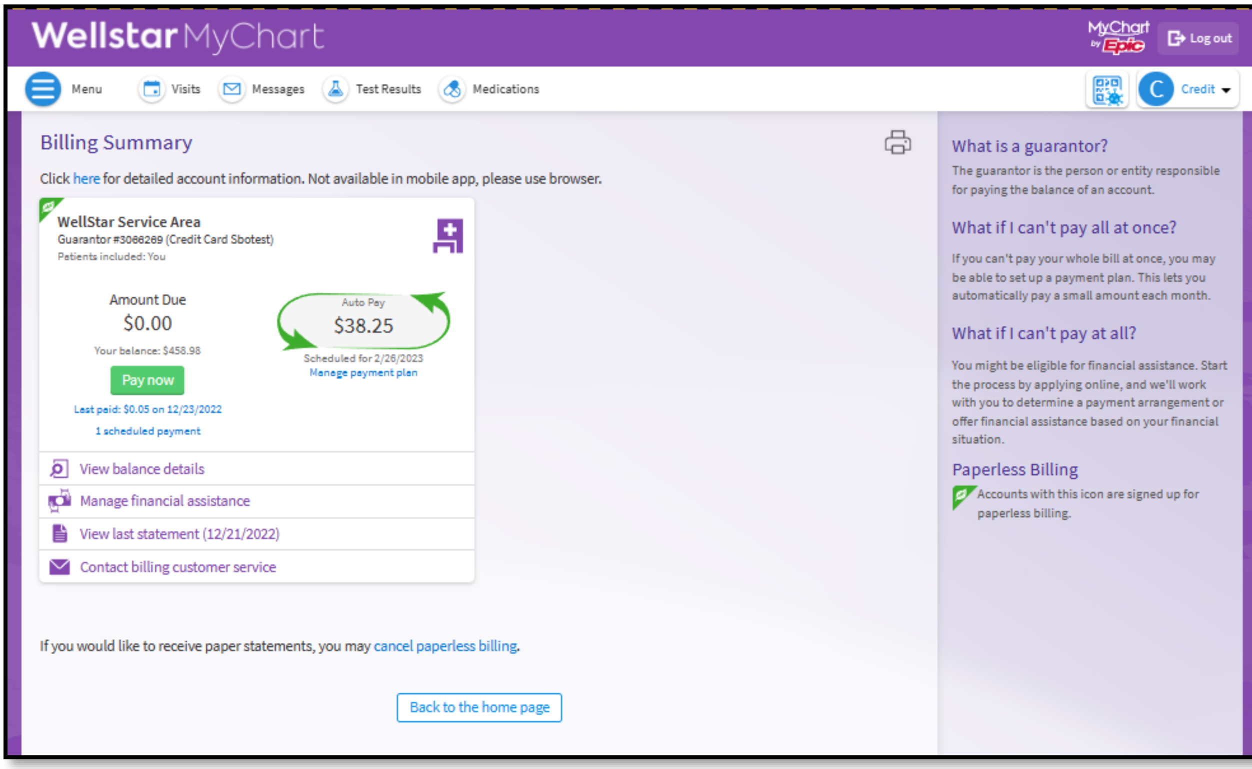
Submission Verification

Verification that the application is submitted.

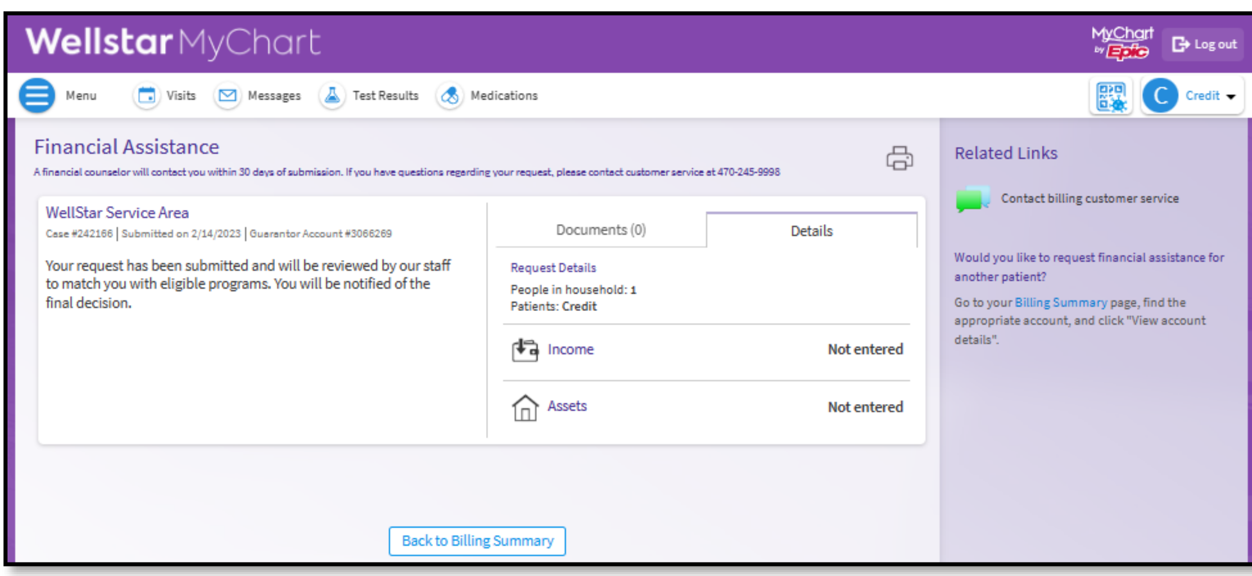


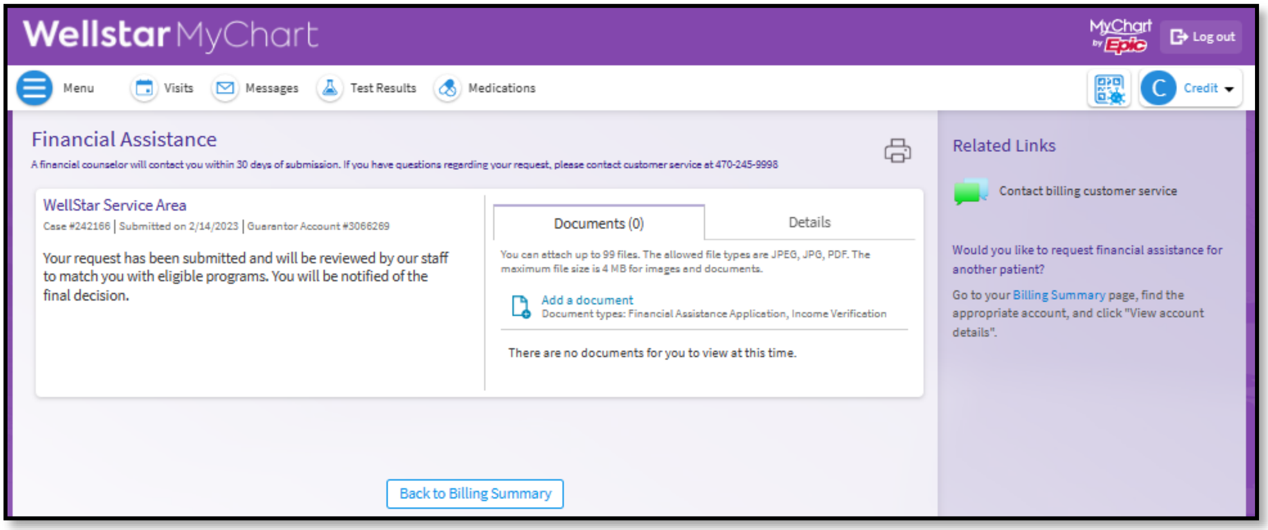
View Financial Assistance application progress

1. Open **Menu** – Scroll down to **Billing** – Select **Billing Summary**
2. Select **Manage Financial Assistance**



View financial assistance applications in progress. Include additional information if necessary to application.





As stated on the webpage when reviewing the applications,

"A financial counselor will contact you within 30 days of submission. If you have questions regarding your request, please contact customer service at

470-245-9998."

(This is the billing customer service phone number.)